

This Accessibility Guide does not contain personal opinions as to our suitability for those with access needs but aims to accurately describe the facilities and services that we offer all our guests/visitors.



## Accessibility Guide for MV Edward Elgar



English Holiday Cruises Ltd. The Edward Elgar. West Quay,  
The Docks, GL1 2LG

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## Introduction

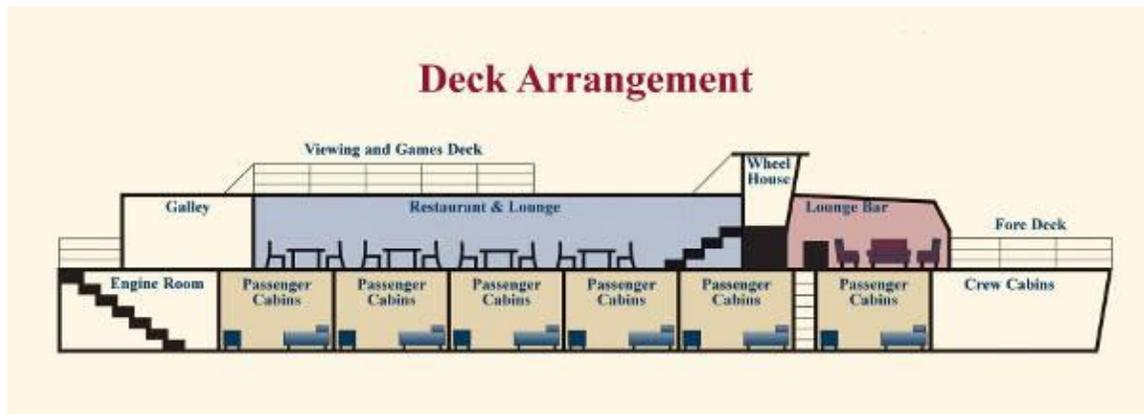
MV Edward Elgar is a 4-star Hotel boat, operated by English Holiday Cruises Ltd.

The vessel boasts eleven twin en-suite cabins accommodating up to twenty-two passengers.

Cruising in the Cotswold Severn Vale, all cruises start and finish in the City of Gloucester.

Offering a variety of cruise itineraries cruising up the River Severn or down the Gloucester Sharpness Ship Canal, with visits and guided tours provided at the many local places of interest en-route.

All cruises come on an all-inclusive basis which includes three high quality meals a day freshly made by our on-board chef, drinks from our well stocked bar and tea and coffee making facilities.



We look forward to welcoming you.

If you have any queries or require any assistance, please phone +441452410411 or email [sales@englishholidaycruises.co.uk](mailto:sales@englishholidaycruises.co.uk).

## **Pre-Arrival**

- All Cruises start and finish at the Docks in Gloucester- West Quay, The Docks, Gloucester, GL1 2LG
- Full details of directions to find us including maps are clearly stated within your 'boarding pack' which will be sent prior to the cruise date (boarding pack is also available to view on our website)
- The nearest railway station is Gloucester, which is 0.7miles away (a 15-20 minute walk). Taxis are available at the front of the station
- The local coach station is Gloucester, not far from the train station, 0.6 miles away. There is a taxi rank at the front of this station.

## **Car Parking and Arrival**

- We strongly recommend our guests drive to the docks up to an hour before boarding time (unless otherwise arranged) to drop luggage before being given directions to the nearby long term parking.
- We offer cruise upgrades including car parking within an award-winning multistory car park at the nearby Gloucester Quays Shopping Centre. This car park boasts surveillance, easy access including lifts, and is just a short walk (300 meters) from our Gloucester mooring.

## Welcome Area

- The main access point to the vessel is via our gangway, which is 35cm wide and 450cm long and does often sit at a gradient of up to 23 degrees. There are rope handrails up either side, a steel base plate and wooden rungs for foot support at intervals up the gangway.
- After walking across the foredeck guests are welcomed into the main entrance door (191cm x 74cm), opening into the carpeted and spacious saloon area where they will be met by a member of crew, shown down to their cabin and given a short in-cabin briefing.



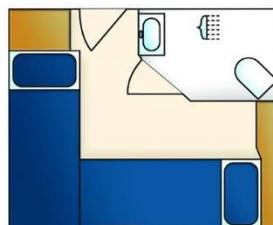
Edward Elgar at Gloucester mooring



Gangway

## Bedrooms / Cabins

- There are eleven cabins all fitted to the same standard.
- All cabins are located on the lower deck which is accessible via either the front stairs from the saloon or the aft stairs which is reached from an exterior door on the aft deck.
- All cabins are carpeted and have twin beds. The beds are full length 185cm long and 76cm wide. All beds have a duvet, two pillows, and a spare blanket stored under the bed.
- All the beds are a regular height from the floor, the top of the mattress is actually 60cm above floor level. There is a 33cm high under bed space for additional storage.
- There is a small window in each cabin which is sealed shut, but a fresh air circulation system operates throughout.
- Each cabin is lit by two main lights, an LED tube light above the window pelmet and a ceiling light above the mirror. Each bed also has a reading light and a nearby shelf.
- Every cabin has one 230 volt/ 4amp standard UK plug socket for use during daytime hours, night time use is available upon request prior to arrival. Generally, these sockets can only be used for low power appliances. (low power hairdryers are provided in each cabin)
- All cabins measure 290cm x 220cm with a ceiling height of 208cm
- Each cabin has one large drawer under one of the beds measuring 17cm(h) x 75cm (w) x 59cm (d). There is also a small chest of drawers that has three drawers in it each measuring 13cm(h) x 25cm (w) x 32cm(d). The wardrobe has two shoe shelves measuring 25cm (h) x 28cm (w) x 48cm (d). There is hanging space with 10 hangers provided for passengers to use in each cabin. The hanging space measures 120cm (H) x 28cm (w) x 48cm (d)
- Cabins are all fitted with a radiator and air conditioning outlet.



Cabin floor plan.

## En-suite Shower-rooms & Toilets

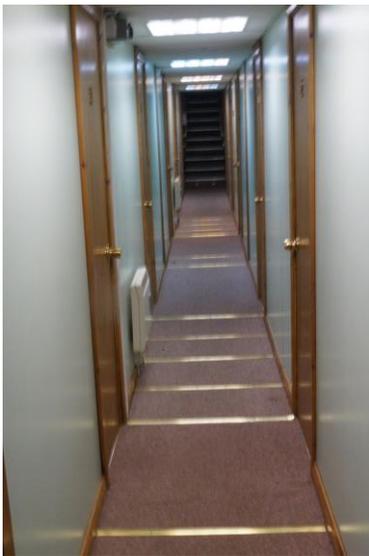
- All cabins are fitted with en-suite toilet and shower-rooms
- There are no toilets on the upper or main deck.
- The en-suite facilities are set up as wet-rooms; with a shower, toilet and hand basin all sharing the space. there is a shower curtain which stops most of the water spreading around the room.
- Access from the cabin to the shower room is through a solid door magnetically held closed with a small 5cm lip on the floor dividing the two areas. The floor is covered by a slip-resistant sheet flooring.
- There is an option of two shower-heads in every cabin; a large fixed overhead circular shower-head and a smaller handheld shower-head, along with the temperature this is all controlled by turning clearly marked taps on the shower unit.
- There is a hand rail at the height of 114cm from the floor, which is placed conveniently for use in the shower or from the toilet.
- The toilet stands at 42cm high from floor to seat,
- There is a small clearly marked control panel attached to the wall with options to quick flush and full flush the toilet.
- Raised toilet seats are available on request.
- The sink basin is at a height of 86cm and is filled using a lever style mixer tap. Beneath the sink is a built-in storage cupboard with two shelves 18cm high by 22cm deep.
- Towel rails are provided on the back of the door. there is a mirror and small shelf above the sink.
- A shaver light provides enough brightness to fill the room.



Shower Unit

## Public Areas -Stairs, Landings, Corridors

- All Cabins are on either the port or starboard side of one 18-meter-long and 88cm wide corridor on the lower deck. There are no obstructions anywhere along the corridor.
- The corridor is lit by 5 LED panels set into the ceiling along the length of the corridor. Two panels remain lit throughout the night.
- There are two staircases down to the lower deck, both with 12 steps measuring 26cm deep by 21cm high.
- All the steps are carpeted with solid rim covers on the edges.
- The forward stairs towards the bow of the boat come in two stages as the staircase is at a right angle with a platform of 90 x 96cm. There is a handrail on one side for half the way down, and rails on both sides for the rest
- The aft stairs down to the cabins have rails on both sides along their whole length.
- The exterior stairs going up to the open top deck are each 22cm high and 24cm deep have a rail all the way up one side.



Lower deck corridor



Forward stairs

## Main Deck- Saloon/Dining Room

- The main deck hosts both the saloon and separate bar area all on one level and step free, with short-pile carpet. There are two external doors on this level; the forward door leads out to the fore deck and the gangway when moored. The aft door leads to the small aft quarterdeck, with access to staircases down to the cabins or up to the top viewing deck.
- The spacious Saloon which doubles as the restaurant at meal times, has four wooden dining tables which comfortably houses twenty-two cushioned seats with back support but without arms. From floor to seat the chairs are 46cm high, floor to table top measures 74cm
- The white crockery is colour contrasted with black place-mats and wooden tables.
- At the forward end of the saloon there are two sofas and eight 'tub' chars with full back and arm support that are 39cm from floor to seat. And two 48cm high coffee tables.
- The saloon is well lit with 7 large windows providing lots of sunlight during daytime. In the evenings there are LED strip lights in the pelmets above all windows and there are 6 wall mounted directional double spotlights all around the saloon. The lights are dimmed at night-time and one set of two spots above the tea urn remains on all night.
- At the Aft end of the saloon there are tea and coffee making facilities with mains powered hot water urn operated by a small lever tap and a drinking water fountain also operated by small lever taps.
- We offer a set menu for the three daily meals, dietary requirements and food dislikes are catered for, but please advise us of these when making your booking.



Dining tables and chairs

## Main Deck- Bar Area

- At the forward end of the main deck is the bar area, which has two 44cm high, cushioned bench seats at either side, and 2 tub chairs (48cm high) with a coffee table and built in corner shelves.
- There are 7 windows proving ample natural light and a perfect viewing spot.
- The bar's lighting is controlled by two directional spotlights above the bar and two further spotlights above the corner shelves, as well as a small table lamp.



Bar area

## Exterior Decks

- The boat has three main deck areas; the fore deck, the aft quarterdeck and the top viewing deck.
- The only access to the top deck is up 10 steps, each measuring 24x22cm, there is a hand rail all the way up one side.
- Smoking is restricted to the fore-deck only, where an ashtray is provided. Smoking is not permitted anywhere inside the vessel.
- The fore-deck and top viewing deck have a wooden non slip covering and the other decks are treated with a non-slip paint.
- All decks on the main level have a 103cm high capping rail, the top viewing deck has full railings on all sides at 1 meter high.
- There is a 56cm high bench on the fore-deck where guests are welcome to sit.
- The top deck has 22 garden furniture style chairs and a garden storage box which can be sat on.
- Cushions available for all outside seating upon request.



Steps to top deck



Birds eye view of top deck

## **Folding Wheelchair Policy**

The range of motorised wheelchairs has increased significantly over the last few years, becoming more portable and light-weight. Therefore, it has become practical to allow certain compact electric wheelchairs on board but to ensure everybody's safety we advise that:

- There is space for only 1 compact electric wheelchair aboard.
- Any chair must weigh less than 30kg including its batteries and measure less than 80cm long, 62cm wide and 40cm high when stored.
- Passengers planning to bring a chair must be accompanied by someone who can lift the chair and carry it onto the boat by themselves. Crew will not always be available to help.
- A recommended model that fits within these parameters is the Powa9 from Powatechnic <https://powatechnic.com/product/powa9-foldable-electric-wheelchair/> and the Travelscoot from <https://www.travelscoot.com/>. A great non-electric alternative is the Rollz motion from <https://rollz.com/en/rollators/rollz-motion/>
- ALL passengers, including the electric wheelchair user should still be able to manage a flight of stairs un-aided. All toilets aboard are downstairs and the stairwells are too narrow for lifts or stair-lifts so she is not suitable for people who are dependent on wheelchairs. In addition, some of our moorings cannot be accessed in a wheelchair.
- It is important for passengers to discuss their mobility needs with us before making a booking. Chairs that do meet the specifications here or are not booked in advance will not be allowed on board.

## **Medical Oxygen**

Passengers wishing to bring medical oxygen can only do so if they have a current prescription from a doctor with certified and tested equipment. It may be necessary for us to conduct a specific risk assessment based on the type of equipment and its model. Please ensure you can supply your prescription and valid maintenance certification to us in writing before making a booking so we can prepare for your trip and maintain our high safety requirements. Liquid oxygen particularly needs careful consideration. It is suggested that you read Leaflet 13 from the British Compressed Gases Association which can be found here: <http://www.bcgga.co.uk/assets/publications/L13.pdf>

### **Additional Information**

- The crew of 5 are all trained in safety procedures and all attend weekly drills. It is a requirement that all passengers must be present at the Captain's safety briefing before the first sailing.
- There is a PA system and comprehensive fire alarm system which can be heard throughout the boat and is used in emergency situations.
- Free on-board WiFi is available.

### **Contact Information**

Address : English Holiday Cruises Ltd. The Edward Elgar.  
West Quay, The Docks, GL1 2LG

Telephone: +441452410411

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